




















Agility 4

Quick User Guide

This guide describes main user operations. For the full user manual, see our website:
www.riscogroup.com

Away (Full) Arming	
 <ul style="list-style-type: none"> ❖ Quick mode: Press . ❖ High security mode: Press , then enter code or use proximity tag. 	 <p>Press .</p>
 <ul style="list-style-type: none"> ❖ Quick mode: Press . ❖ High security mode: Press , then enter code or use proximity tag. 	 <ul style="list-style-type: none"> ❖ Quick mode: Press . ❖ High security mode: Press , then enter code.
 <p>[Web application]: Click Full Arm.</p>	 <p>[SMS]: Enter code + A Example: 1234A</p>
 <p>Press .</p>	 <p>[Smartphone app]: Press .</p>

Stay (Home) Arming



- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press , then enter **code** or use **proximity tag**.



Press



- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press , then enter **code** or use **proximity tag**.



- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press , then enter **code**.



[Web application]: Click **Part Arm**.



[SMS]: Enter **code + H**
Example: **1234H**.



Press



[Smartphone app]: Press

Partition Arming



- ❖ **Quick mode:** Press partition number (1-3), then press Away arming () or Stay arming ()
- ❖ **High security mode:** Press partition number (1-3), press Away arming () or Stay arming (), then enter **code** or use **proximity tag**.



- ❖ **High security mode:** Press partition number (1-3), press Away arming () or Stay arming (), then enter **code**.
- ❖ **Quick mode:** Press partition number (1-3), then press Away arming () or Stay arming ()



- ❖ **Quick mode:** Press partition number (1-3), then press Away arming () or Stay arming ()
- ❖ **High security mode:** Press partition number (1-3), press Away arming () or Stay arming (), then enter **code** or use **proximity tag**.







[SMS]: Enter **code + A** (Away) or **H** (Home/Stay). Now enter partition number (1-3). Example: **1234H3**.



Partition arming (Away and Stay) via Smartphone app.

Quick Zone Bypass








Press  and enter code, at **Activities** menu press , at **Bypass Zone** press , scroll to zone to bypass, press .



Quick zone bypass via Smartphone app.




Press  and enter code, at **Activities** menu press , at **Bypass Zone** press , scroll to zone to bypass, for each zone define Y/N using  > press  to save.





[SMS]: Enter code + B + zone number.

System Disarming




Press  then enter **code** or use **proximity tag**.




- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press , then enter **code**.



Press  then enter **code** or use **proximity tag**.



Press .



Press .




[SMS]: Enter code + D
Example: 1234D.




[Web Application]: Enter user **code**, then click **Disarm**.




[Smartphone app]: Press .

Partition Disarming




Press partition no. (1-3), press .
Enter **code** or use **proximity tag**.




Press partition no. (1-3), press . Enter **code** or use **proximity tag**.



Press  (for all assigned partitions)





Press  (for all assigned partitions)



Partition disarming via Smartphone app.



- ❖ **Quick mode:** Press partition number (1-3), then press .
- ❖ **High security mode:** Press partition number (1-3), press , enter **code**.







[SMS]: Enter **code** + **D** + partition number (1-3). Example: **1234D2**

View / Hear System Status



NOTE: Short-press for LCD display, or long-press for display + announcement.

❖ **Quick mode:** Press  


High Security mode: Press  , then enter **code** or use **proximity tag**.




View system status via **Smartphone app**.



NOTE: Short-press for LCD display, or long-press for display + announcement.

❖ **Quick mode:** Press 


❖ **High Security mode:** Press , then enter **code** or use **proximity tag**.



[SMS]: Enter **code** + **ST**

View Last Alarm




Press  for two seconds.



View last alarm from Event log via **Smartphone app**.




Press  for two seconds.



[SMS]: Enter **code** + **AL**

Panic Alarm



Press  and  simultaneously.



Press  and  simultaneously.





Press  and  simultaneously.




Press **small button** (if installer defined).





Press  and  simultaneously.



Additional Operations at LCD Keypad

Duress Disarming



Press  , then enter **duress code**.



Fire Alarm

Press  and  (LCD Keypad) simultaneously for 2 seconds /

Press  and  (Panda Keypad) simultaneously for 2 seconds.

Emergency/Medical Alarm

Press  and  (LCD Keypad) simultaneously for 2 seconds /

Press  and  (Panda Keypad) simultaneously for 2 seconds.

System Chime On/Off

Press  for 2 seconds.

Output Control


Press , , or  (installer-defined) for 2 seconds.

Wake up keypad



Press  ←.


Main Panel Speaker Volume

Press  for 2 seconds.

Select volume level (0–4), and then press .

Change keypad and panel language

Press  ← and  simultaneously for 2 seconds.












Scroll to select language, then press .

Additional SMS Commands

Un-bypass Zone: code + UB + zone number






Activate Output: code + UOON + UO number

Deactivate Output: code + UOOF + UO number






Telephone Event Notifications / Command*		
<p>When Receiving a Call:</p> <ol style="list-style-type: none"> Pick up the phone and say "Hello" or press #; You will then hear an event announcement message. Now acknowledge the event (see Acknowledgment menu). 	<p>Acknowledgment Menu</p> <ul style="list-style-type: none"> ❖ Acknowledge message: Press 1 ❖ Acknowledge and stop all dialing: Press 2 + code + # ❖ Access Operations menu: Press 3 + code + # ❖ Listen and Talk: Press 6 ❖ Repeat event message: Press # ❖ Repeat the Acknowledgment menu: Press * 	
Sound Indicators		
Intrusion alarm:	Continuous, rapid beeping.	
Fire alarm:	Staggered, rapid beeping.	
Exit delay:	Slow buzzer beeps until the Exit Delay time period expires.	
Entry delay:	Slow buzzer beeps until the Entry Delay time period expires.	
Confirm operation:	1-second tone.	
Reject operation:	Three rapid error beeps.	
Arm/Disarm chirp:	1 siren chirp = system armed 2 siren chirps = system is disarmed 4 siren chirps = system disarmed after an alarm	
LED Indicators (Wireless Agility Keypad RW132KP)		
<p> Power LED (Green) On: Power OK. Rapid Flash: AC trouble. Slow Flash: Low battery trouble.</p>	<p> Arm/Alarm LED (Red) On: System fully armed. Rapid Flash: Alarm. Slow Flash: System in Exit Delay.</p>	<p> Ready LED (Green) On: System ready. Off: Open zones. Slow Flash: Ready to arm with open entry/exit zone.</p>
<p> Trouble LED (Orange) Rapid Flash: Trouble. Off: No trouble.</p>	<p>[All LEDS] Learn mode: all LEDS are flashing, one after the other.</p>	<p> Stay LED (Red) On: System partially (Stay) armed. Off: System disarmed.</p>
LED Indicators (Wireless Panda Keypad RW332KP)		
<p> Cloud Icon On: System connected to cloud. Slow Flash: Cloud connectivity trouble. Off: No cloud connectivity</p>	<p> Arm/Alarm Icon On: System armed. Rapid Flash: Alarm. Slow Flash: System in Exit Delay. Off: Disarmed</p>	<p> Ready Icon On: System ready. Off: Open zones. Slow Flash: Ready to arm with open entry/exit zone.</p>
<p> Trouble Icon On: Trouble. Off: No trouble.</p>	<p> Tamper Icon On: Zone/keypad/external module has been tampered. Off: Normal operation.</p>	<p> Stay Icon (Red) On: System partially (Stay) armed or bypass zones. Off: No bypass zones.</p>

*Not available during Cloud mode unless a multi-socket communication module is installed.

Assign and Edit Users (User Codes)

1. Press  and enter **code**.
2. Scroll to **Codes/Tags**, then press .
3. Scroll to **User Codes**, then press .
4. Scroll to **New/Change**, then press .
5. Scroll to select the **index number** (to designate to a system user), then press .
6. Enter (or re-enter) the **new code**.
7. Re-enter the **new code**; the system beeps and “Accepted” displays.
8. Repeat the above steps for additional codes.

Assign Proximity Tag

1. Press  and enter **code**.
2. Scroll to **Codes/Tags**, then press .
3. Scroll to **Proximity Tags**, then press .
4. Scroll to **New/Change**, then press .
5. Scroll to select the **index number** (to designate to a proximity tag user), then press .
6. Within 10 seconds, hold the proximity tag; at 1–2 cm from the keypad buttons (LCD Keypad) / at the right-hand side of the LCD display (Panda Keypad); a long beep indicates the tag has been registered.
NOTE: If the tag was already registered, 3 beeps will sound and a message will display.

Registering to the RISCO Cloud

- 1 Go to www.riscocloud.com and click **register**
- 2 Enter your first name and last name.
- 3 Enter your **e-mail address** as the Login Name (required for 1st-time activation).
- 4 Define password (must be: a minimum of eight characters; contain at least one capital letter and one lower case letter; contain at least one number; and contain at least one special symbol) and confirm.
- 5 Enter in the 15 digits Panel ID as it appears: on the postcard that arrived with the panel or supplied by the installer (also available in the keypad menu as described below).
- 6 Complete registration form and click **Register**.
- 7 To complete registration open the email message received on the email account you defined as Login Name.

Logging in to the RISCO Cloud / Accessing the Web User Application

- 1 Go to www.riscocloud.com
- 2 Enter User Name and Password (same as supplied during the registration process).
- 3 Enter Passcode/PIN (Agility4 User Code).
- 4 Click **Enter**..

iRISCO Smartphone App

Download the iRISCO Smartphone app from the Apple App store or the Android Play Store.

